

QUALITY POLICY

COFICAB is committed to strengthen its position of market leader in the cables and wires manufacturing industry. For this purpose, COFICAB is determined for excellence while proving to be a reliable business partner.

COFICAB's Top Management is committed to ensure conformity to all applicable requirements such as Quality, Environment, Health & Safety, statutory and regulatory requirements.

Our Quality Management System is certified according to ISO 9001 and IATF 16949 standards to strive the satisfaction of all our interested parties.

Our Quality Policy is based on 3 main principles, which contribute to the company's performance.

1. FOCUS ON CUSTOMER SATISFACTION:

- We are committed and oriented towards meeting or exceeding the requirements and expectations of our Customers.
- We measure our customer satisfaction degree and want to continuously improve the key performance characteristics within product realization and our management systems.
- Our target is to achieve Zero Defects and Zero recalls.

2. PROMOTE COMPETENCES:

We truly believe that the human capital is highly valuable, therefore developing people competences is a key direction to multiply the company's know-how and to promote employee's motivation.

3. PROMOTE CONTINUOUS IMPROVEMENT:

We are committed to ensure the prosper development and sustainable growth, with a mindset for continuous improvement.

The fields where COFICAB is committed to permanently improve are:

- ◇ Quality Management System and Its Processes.
- ◇ Deploy a preventive mindset culture rather than a reactive detection & correction behaviour.
- ◇ Implement robust and lean manufacturing processes.
- ◇ Permanently consider product robustness and manufacturability during development process.
- ◇ Lessons Learned shall be efficiently shared within the organization and used for improving our product and processes by avoiding mistake repetition through preventive actions.

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APPROVED BY
chairman & ceo

H.Elloumi

